



XENON Services – For Maximum Availability

XENON Services ensures the ongoing benefit from our personal support and high-tech know-how even after a your equipment has been successfully commissioned.

Our modular 360° service offers fully comprehensive, reliable service solutions from express assistance and spare parts management to Smart Support remote maintenance.

Together, we identify your individual service requirements for your optimally tailored XENON service package, thus securing your productivity and competitiveness in the long term. No matter which service you need: We will provide you the right services without indirection and immediately. Just give us a call.

We are there for you.

SERVICE HOTLINE

+49 351 40209-888

Service spectrum overview



Core Competencies

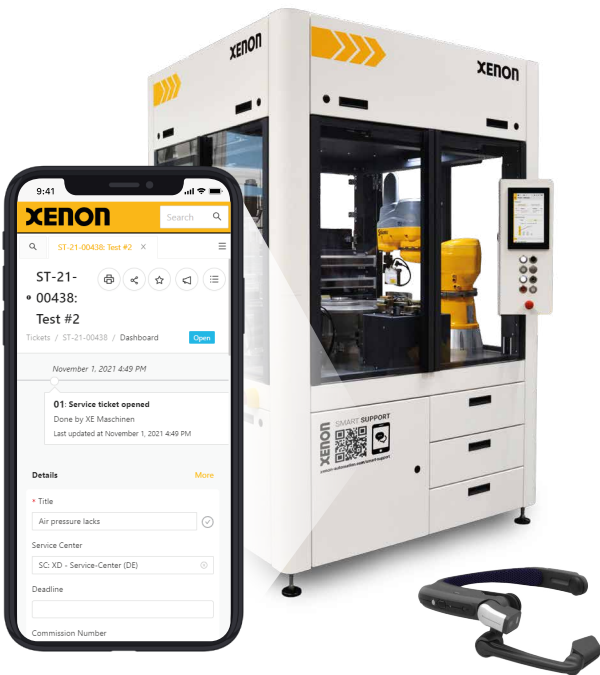
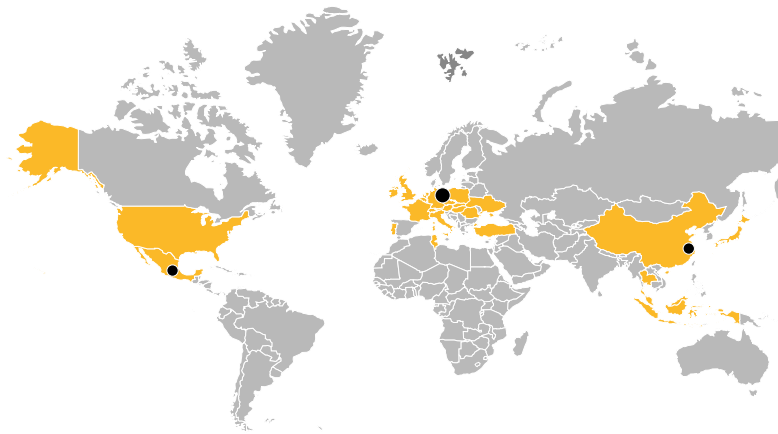
- Holistic and customized solutions
- Direct and personal contact persons
- Anytime and from anywhere - full transparency of your service request through the XENON online service portal VSM
- Support during the complete equipment life cycle
- Highly qualified experts in programming and mechatronics



On site worldwide - wherever you need us

Our plants in Germany, China and Mexico enable us to support our customers' international production - with the same service standards worldwide.

From spare parts supply to 24/7 support. Our service specialists carry out their operations wherever you need us.



Service Innovation – Smart Support

- Track and support service calls via live stream by smart glasses or mobile device
- Transmission of documents and Image material during a video call
- Creation of annotated screenshots for support directly within the livestream
- Multiple participants through conference option

More benefits at:

xenon-automation.com/smart-support

XENON – Partner for Automation and Innovation

For more than 30 years, XENON, as a leading German supplier, develops and builds assembly and inspection lines to automate the production of mechatronic components. The internationally based group offers tailor-made hardware and software solutions starting with project engineering, manufacturing and installation up to support.

That's automation.

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